

## MARBLE COUNTERTOPS

Marble has an elegant and timeless beauty unlike other natural stones. The colors, veining and translucence are unique to this stone. So are the challenges of maintaining it.

Marble is an alkali product that comes in polished or honed finishes.

Because it is alkali, marble will be damaged by any acidic product. This includes common cleaning/finishing agents. It also includes vinegar, lemon or orange juice (or products that contain these juices), tomato juice/sauce, tea, etc. These products will remove the shine or "etch" the marble. Additionally, you must not use any abrasive cleaners that will scratch the polished surface. As a rule, do not use any cleaning solution which contains acids, phosphorus, chlorine or scouring powders. Hard water can also be an enemy. It contains calcium, magnesium and other mineral ions that can reduce the effectiveness of cleaning compounds and react with soap-type solutions to produce insoluble salts and/or soap scum.

Some marble slabs come with areas that are filled to make the surface smooth and the color even. These are part of the nature of marble and should not be considered as defects.

Use only pH neutral cleaners and polishes approved for marble such as **Artisan FirstLine** products -available for purchase through **Surface Products**.

**SURFACE PRODUCTS WILL NOT REPLACE ANY MARBLE COUNTERTOPS TOPS DAMAGED AFTER INSTALLATION. This includes etching, staining, bruising and/or cracking.**

All marble, regardless of the finish, should be sealed periodically.

By signing below, the customer is aware of the characteristics of marble countertops and agrees to the details stated above.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

Customer Printed Name \_\_\_\_\_